Dear Colleague!

We are under two weeks away from the 2019 European Conference on Student Affairs and Services at Franklin University Switzerland located in the beautiful Italian-speaking Canton of Ticino, Switzerland.

We will certainly have a diverse and strong representation this year! We would like to provide you with some additional information regarding how to connect with your fellow conference participants, both in-person and virtually in Switzerland. This message also contains important information regarding the conference schedule.

Conference Location:

The conference will take place on the Kaletsch Campus of Franklin University Switzerland at Via Ponte Tresa 29, Sorengo.

The Franklin campus is located in the hillside town of Sorengo, just a short distance from downtown Lugano and area hotels.

There are a few ways to reach campus from the Lugano Centrale train station. Please visit our <u>info sheet</u> for more details. In short, visitors are encouraged to explore using the:

- Autopostale Bus 436 (in the direction of Agra) to the Clinica Sant'Anna or San Grato bus stops in Sorengo, just a two-minute walk to campus https://www3.ti.ch/DT/dstm/sm/temi/trasporti/doc_linee/62436.pdf
- The FLP train to the Sorengo-Laghetto or Sorengo stops, which are a 12-minute uphill walk to campus http://flpsa.ch/en/timetables/
- Walking 15-20 minutes up the hill from the Lugano Centrale train station
- Taking a taxi to Via Ponte Tresa 29

Individuals staying in Lugano hotels should ask for the Ticino Ticket (which is free) upon check-in.

With this transportation pass, all public transportation in Ticino is free, and it even includes discounts on cable cars in Ticino.

https://www.ticino.ch/en/ticket/fag-tourist.html

Franklin University Switzerland is located at Via Ponte Tresa 29, 6924 Sorengo. When you arrive on campus, please make your way to the Kaletsch Campus villa and enter through the large wooden door off of the parking lot.

You can find more information and a campus map at https://www.fus.edu/about/our-campus/campus-maps.

Check-In:

The conference registration desk will be located in the entrance hall of the Kaletsch Campus villa. Check-in will be open:

Monday, 28 October from 08:30 – 17:00

Tuesday, 29 October from 08:30 – 16:00

At the conference registration desk, you will be able to pick up your program materials, badge, and a participant list. You will also be able to sign up and/or confirm your involvement in some of the ancillary activities described below. All participants must be registered to attend the conference.

Conference participants are reminded that Switzerland uses the Swiss Franc (CHF). While a few tourist sites might accept Euros, many restaurants and cafés do not.

The nearest ATM to the Franklin campus is located outside the Lugano Centrale train station facing the train platform.

Other ATMs are available throughout Lugano, but there are no other cash machines in Sorengo.

Participants may exchange money at Cambio Parini SA located at Piazza Cioccaro 1, 6900 Lugano or at the Lugano Centrale train station.

Please note that banks and most businesses are closed on Sundays in Switzerland. The Lugano Centrale train station, however, remains open on Sundays.

Conference Sessions:

We are excited to have presenters from several countries and content areas of expertise. For the latest conference schedule, please visit the conference website at: https://www.euca.eu/european-conference-switzerland

Conference Mobile App:

In an effort to be more sustainable, we will not have a paper conference program. Instead, we will use the NASPA mobile app for the conference.

On Wednesday, October 23rd, the conference app will launch.

To download the conference App, download the MyNASPA Mobile App on your smart phone or other device.

Download Instructions:

- 1. Visit the Apple Store or Google Play Store and search "My NASPA"
- 2. Once the app is installed, select "Sign Up" and create your "Profile"
- 3. Search your event name in the search bar (European Conference)
- 4. Select "Join Now" and enter your event passphrase FUS2019

Receptions and Meals

Your conference registration includes the opening reception on Monday, 28 October, lunch on Tuesday and Wednesday, and scheduled coffee breaks on Monday and Tuesday.

ANCILLARY ACTIVITIES

Campus Tours

The Franklin community is excited to share its unique campus and location with you. Campus tours will be led by Franklin students and staff members at the following times: Monday departing at 11:30, departing from the conference registration desk Monday departing at 12:45, departing from the conference registration desk Tuesday at 13:20, departing from the Grotto (location for lunch)

Wine Tasting:

Test your palate during a fun and informative night. Praise the ego of the wine connoisseur in you, and identify your limits when it comes to distinguishing between grapes. It will be a night to share a good laugh and to repeat at home with good friends during the fall season! At the event, you will have the opportunity to review five wines. There will also be appetizers to complement the wine. It will be an excellent opportunity to mingle, learn about wine, and test your knowledge. Please join us!

Nerida Deganis, an Australian native, holds a Ph.D. in Horticulture, Viticulture, and Oneology and is an expert in the flavor and quality of Shiraz. Dr. Deganis also holds a degree in chemistry and was a wine producer in France for over ten years before settling in Switzerland in 2004.

When: Tuesday, 29 October 2019

Where: Ristorante Fresco, Via Bertaro Lambertenghi 5 - Lugano, http://ristorantefresco.ch **Cost:** CHF 35 (includes a tasting of five wines and a small aperitif) - Payment must be made on-site upon registration on the first day of the conference. Please note that by signing up on this form, you agree to pay CHF 35 when you register the first day, even in the event your plans change and you do not attend.

For more information and to register, please visit https://forms.gle/As7ES5zfjKFHcVKE7.

Dinner and Dialogue:

To provide more opportunities to connect with colleagues during the conference, we invite you to participate in **Dinner and Dialogue on Tuesday, 29 October**. Share ideas and build relationships while enjoying dinner in one of Lugano's fine restaurants.

Please note: This event is not included in the conference registration fee. Each person will be responsible for the cost of her or his own meal.

To participate in Dinner and Dialogue, please add your name to a dinner group on the <u>sign-up sheet</u> or at the conference registration table by **Tuesday**, **29 October at 12:00**. Those interested in joining us may choose between:

- <u>Ristorante La Tinera</u> is a traditional Ticinese restaurant in the center of Lugano.
 The decor and the food served are similar to that of a *grotto*, a traditional restaurant typical of the mountains in Ticino. Price range: CHF 40-60. https://www.tripadvisor.com/Restaurant_Review-g188095-d1563716-Reviews-La_Tinera-Lugano_Canton_of_Ticino_Swiss_Alps.html
- <u>Ristorante Dilo's</u> is one of the most cosmopolitan restaurants in Lugano. Dilo's offers a wide variety of dishes from several international cuisines including Mexican, Tex Mex, Japanese (sushi), American, Indian, and Thai. Price range: CHF 30-60. https://www.diloslugano.ch/
- Ristorante Ana Capri is a restaurant-pizzeria near the Lugano Centrale train station that overlooks the city. They serve Italian cuisine and offer many different options besides the traditional pasta and pizza. Price range: CHF 30-60. http://www.anacapri.ch/de/ana-capri/home.html
- <u>Ristorante Spaghetti Store</u> specializes in pasta and pizza and is along the lakefront promenade. It has some traditional Italian dishes, but the majority of the dishes are from southern Italy. Price range: CHF 25-50. https://spaghettigastrogroup.com/home/spaghetti-store

ANCILLARY ACTIVITIES ON WEDNESDAY AFTER THE CONFERENCE

Join other adventurers for a **hike up Monte San Salvatore**, Lugano's iconic mountain overlooking Lake Lugano. Although the walk up the mountain is doable for most hikers, the trail does include quite a few stairs and steep points. The group will meet at the main entrance to the **Grotto at 14:30** and will walk to the Hotel ibis Lugano Paradiso (Via Geretta 10, Paradiso) at 15:00 to meet those who would like to go back to their hotels first. The group will then walk to the trail head. We will also pass by the funicular train station for those who would like to glide up on a mountainside train! The ride takes 12 minutes and costs CHF 30 for a roundtrip ticket. The views from the top of Monte San Salvatore are spectacular, and it is a great way to get a sense for the natural beauty of the area. Please dress for the weather and wear sturdy, comfortable shoes! Altogether, walking up and down the mountain takes about three hours.

You are also welcome to join another group to visit the **Castles of Bellinzona**, which are collectively a UNESCO World Heritage Site. We will depart from campus to take the train

to central Ticino right after lunch. First, we will stop in a nearby town to visit the factory of Chocolate Stella, a **Ticinese chocolatier**. After a factory visit and chocolate tasting, we will return to take a train the rest of the way to Bellinzona. The downtown area of Bellinzona is a lovely blend of Swiss and Italian influences, and we will walk through town to the castles. There will be time to stop at a café for hot chocolate, a drink, or an aperitivo before we take the train back to Lugano late that afternoon.

ADDITIONAL INFORMATION

Dining Options

The majority of the meals will be included during the conference, but Lugano has a great restaurant scene for those who would like to eat out on Sunday or Wednesday night or are staying longer in Lugano. In addition to the restaurants listed above as our Dinner and Dialogue sites, we also recommend:

La Fermata: Burgers and Tex Mex with a twist

Ristorante Grand Cafe Al Porto: (Only for coffee during the day or lunch)

Osteria Trani: Swiss-Italian cuisine with a modern touch

Ristorante Trattoria Galleria: Italian-style cuisine with a variety of dishes, including pizza

and some Ticinese specialities

<u>Bistrot & Pizza Argentino</u>: Italian-style restaurant in the main square of Lugano with a heated terrace

La Cucina di Alice: Italian-inspired cuisine by the lake

Neapolis: Neapolitan restaurant with authentic Neapolitan pizza

Bee: Vegetarian restaurant with many healthy options including some with meat

We have limited our recommendations to restaurants that are located in downtown Lugano and in a moderate price range. Please consult with the staff at your hotel for additional recommendations.

Weather

Average temperatures in Lugano at the end of October are at a high of 20 C (68 F) and a low of 2 C (35 F). Please plan to bring a light jacket and suitable clothing, as it is colder if you travel into the mountains or at high elevations during your stay. We encourage visitors to bring layers, as it may be colder in the morning and evening but on the warmer side during the day. There may be scattered showers, so bringing an umbrella and appropriate shoes are strongly encouraged. Due to climate change, the weather is becoming more difficult to predict, and we encourage you to check out the weather or use your weather app to get the Lugano weather forecast.

Lugano Events

The city of Lugano has a vibrant <u>calendar of events</u>, and there are numerous activities taking place between 26-30 October. The tourism bureau of the <u>Canton of Ticino</u> also has a calendar of events that are happening in other cities and towns in this part of the country.

If you have any additional questions or concerns, please email Mirela Mazalu at m.mazalu@euca.eu (for conference information) or Cristina Elvira Perez at celviraperez@fus.edu (for location specific information).

Buon Viaggio! Travel safely to Lugano and we look forward to seeing you soon! Mirela Mazalu, Secretary General